

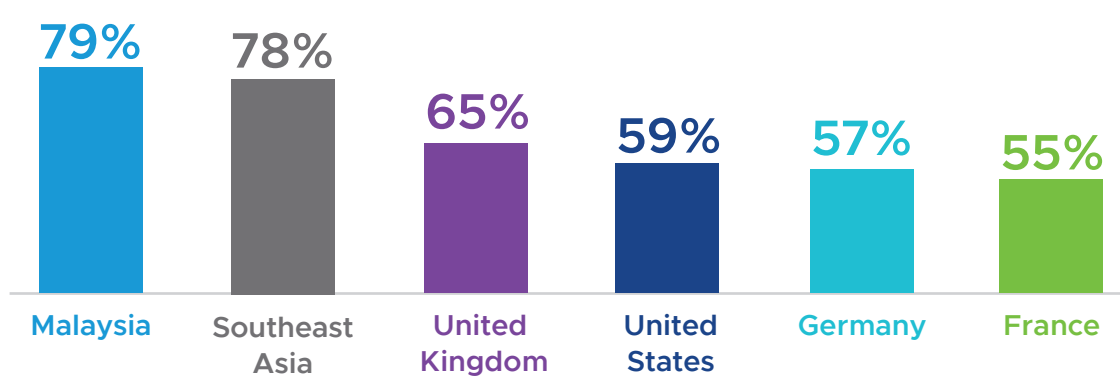
Citizen-Government Partnership may be a key differentiator for Malaysia's post-pandemic recovery



Making progress towards becoming the “Heart of Digital ASEAN”

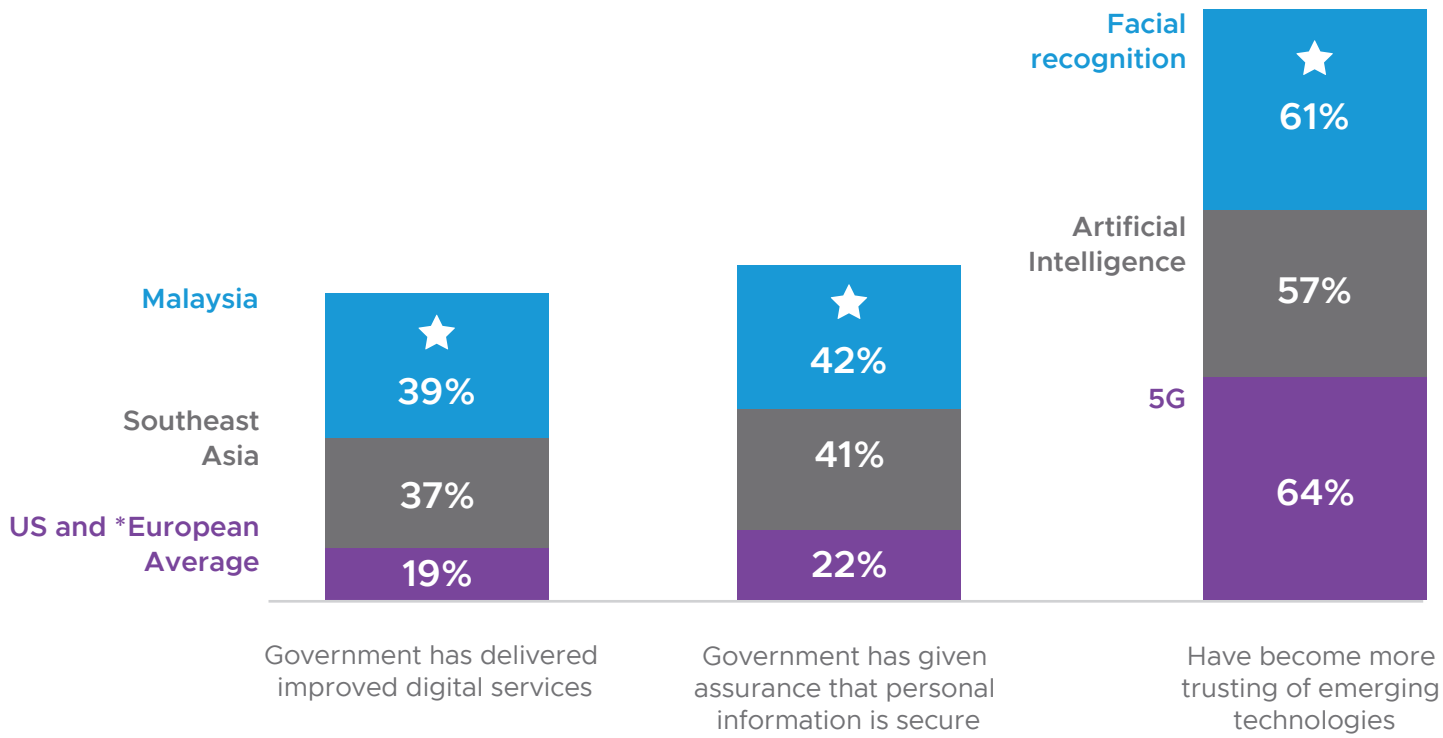
Malaysian consumers have high levels of digital curiosity

Malaysian citizens classify themselves as “digitally curious” or “digital explorers” and they are ready for more digital experiences



Malaysian consumers embrace superior digital experiences, digital literacy and technologies of the future

Malaysians and Southeast Asians rate their governments higher than the US and *European average in providing superior digital experiences and establishing trust

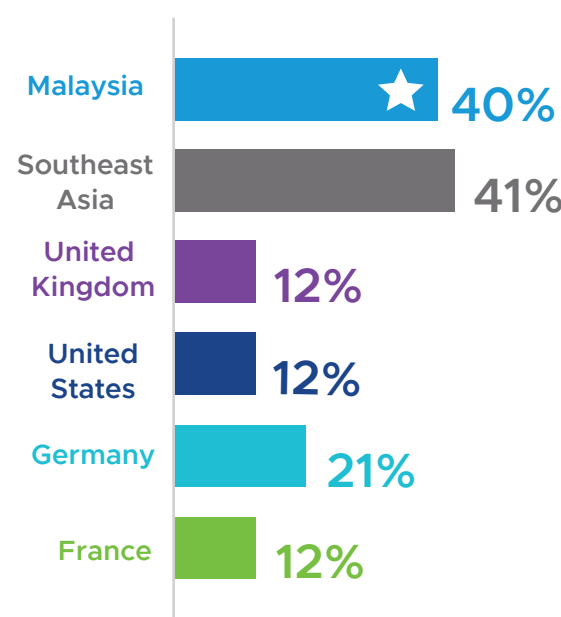
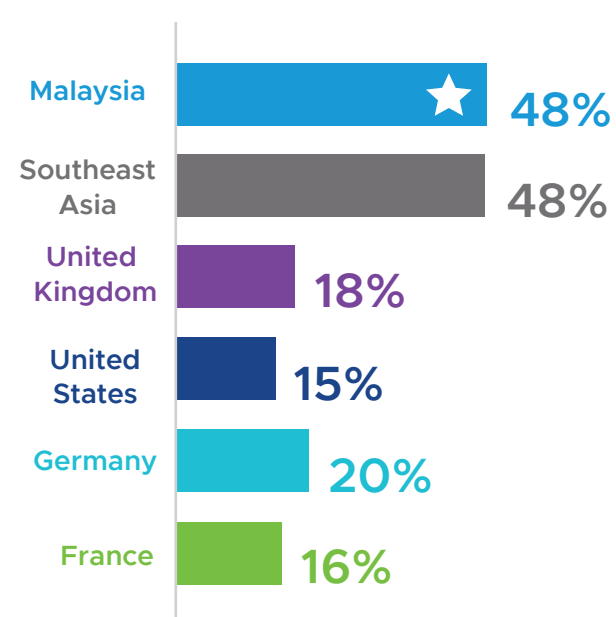


Digital Literacy, a priority for Malaysia

Malaysians believe the government plays a critical role in raising their digital literacy levels

It is the government’s responsibility to increase their personal digital literacy levels

Trust the government in raising personal digital literacy levels



To enable a strong ecosystem, governments should prioritize citizen empowerment with a Trusted Digital Foundation



01

Prioritize a multi-cloud and app-led ecosystem



02

Drive connectivity and innovation in a distributed work environment



03

Ensure Intrinsic Security across platforms

A Trusted Digital Foundation

*European surveyed markets include United Kingdom, France and Germany